GETTING YOU CONNECTED
QUICK START GUIDE

GREAT NEWS!
Internet and TV services are active in your apartment when you move in. Simply follow the instructions below and enjoy!

SET UP YOUR INTERNET IN FOUR EASY STEPS:

1. Launch a web browser using your primary device (laptop, desktop, etc). You will be automatically directed to your property's registration page.

2. Follow the on-screen instructions to setup your account and begin browsing with this device.

3. Connect an additional device by launching a browser* from that device. Log in using your account credentials and follow the on-screen instructions.

4. Repeat step 3 for each device that you would like to connect to the Internet. We recommend restarting each device after it has been successfully registered.

* To connect a device without a web browser, like a gaming console, printer, Internet TV, etc, please visit myelauwit.com, locate and select your property, then click “My Account”.

SET UP YOUR TV SERVICE IN FOUR EASY STEPS:

1. Make sure your TV is plugged into a power source.

2. Plug one end of a coaxial cable into the wall plate in your apartment. Check the connection to ensure it is threaded correctly. Firmly tighten by hand.

3. Plug the other end of a coaxial cable into the designated port on the back of your TV. Check the connection and firmly tighten by hand.

4. Turn on your TV and run a channel scan. This step will vary based on the make and model of your TV, however it is typically accessible from your TV’s menu or setup screen.

*Please note that your TV must have a QAM-256 tuner to work with the video services provided. To learn more about QAM or for troubleshooting tips, please visit myelauwit.com.

ONLINE RESOURCES:
For answers to many of your Internet and TV service questions, please visit us online.

myelauwit.com

Manage your account
Add devices
View a list of available services
Access our support knowledge-base
View and print the channel lineup
More information about QAM
Illustrated setup instructions
And more!

NEED HELP?
Text support to 66749
Twitter @elauwitsupport
800-611-9837
support@elauwit.com
support.elauwit.com